

As ERP order management and carrier systems become more complex and dynamic, Middleware integration technology provides the necessary shipping services that connect these systems together with no changes, drastically reducing downtime and the cost of support and maintenance.

Key Benefits

Shipping Department - Entry of shipping information is eliminated using the carriers software. Assures compliance and data accuracy and productivity.

Billing Department - By posting back all the shipping charges and tracking information back to the order, the billing department saves a lot of time and data accuracy not entering shipping data. Invoices can be created immediately.

Customer Service –Sending e-mail notifications and showing tracking information on invoices, minimizes the need for customer's inquiries on the shipping status. The Inquiry tools keep the customer service staff productive, and provides greater customer satisfaction.

Management - Shipping history reports provides the key information to manage and monitor shipping charges to the customer.

The customer - Subscription software provides complete installation, technical support and upgrades for a single monthly fee.

Integrations

Carrier Systems

ERP Systems

FedEx UPS USPS Sage 300 Sage X3

Canada Post Purolator

All Major LTL Carriers

Other Systems

Accu-Dart (ECI)
Quick-Pak (Edisoft)

Other Carriers, ERP or other systems can be integrated

Features

- Integrates ERP to all popular parcel and LTL carriers .
- Uses the actual carrier software (ie. UPS WorldShip, FedEx Ship Manager, or API's.). for parcel shipments.
- Can ship Multiple Shipments/Orders in one shipment.
- No Additional Data Entry on the ERP Side.
- ERP system UI not required at Shipping Station.
- Configurable Business rules for the Customer Shipping Charge calculation.
- Configurable Business rules for Freight Codes (GL Accounts)
- Transfer Tracking Number to ERP and eCommerce sites.
- Transfer shipping charges and other data to ERP system.
- Complete Shipment History app with Tracking integration.
- Cost Management reports and functions to track Quoted, versus actual charged freight cost.
- Bill of Lading (BOL) Printing and Tracking for LTL shipments.
- Support for optional fields and extended mapping for additional shipping data.
- Third-party and Receiver account integration..
- Ship From for Multiple Locations.
- COD Handling.
- Declared Value Handling.
- Residential Delivery identification and Process.
- Billing Integration to carriers for Actual Cost and Freight Reconciliation.
- LTL Freight Rate Shopping Option.
- Shipping API available to Integrators/Developers.
- Support Remote or Third-Party Warehouse locations.
- Print and Ship with intelligent "Print drivers" that print the shipment document and queues the order to a any shipping carrier via ship via codes.
- AP Freight Reconciliation module.
- Rate Inquiry Module (Rate Shopping Carries and Carrier Services).

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